



WARRANTY CERTIFICATE

Leap Australasia Ltd (“Leap”) hereby warrant the BLAZESTOP Fire Sprinkler System installed at the address against material or manufacturing defects for a period of

1 Year – Comprehensive Warranty
5 Years – Product Warranty on Fire Sprinkler Heads
25 Years – Piping System

when installed by an **Accredited Installer** and in accordance with the **current published installation guidelines** and covered by an **annual service and maintenance plan**.

Installers Declaration

We hereby certify that the BLAZESTOP Fire Sprinkler System was installed and commissioned in the building project detailed below in line with the BLAZESTOP Fire Sprinkler System design, installation and operating instructions as well as relevant plumbing requirements.

Building Address:

Certifying Installer (CI):

CI Signature/Stamp

Date:

Manufacturers Declaration

LEAP grants the above warranty to the Certifying Installer and Home Owner in the event of any claim against the Installer for failure of the BLAZESTOP Fire Sprinkler System due to material or manufacturing defects. Please refer to attached Warranty form for Conditions and Exclusions. To ensure quick resolution of claims please read the attached “CUSTOMER PRODUCT COMPLAINT PROCEDURE” document.

Signature/Stamp:

Date:

BLAZESTOP FIRE SPRINKLER SYSTEM WARRANTY
Conditions & Exclusions

LEAP Australasia Ltd warrants the **BLAZESTOP FIRE SPRINKLER SYSTEM** (hereinafter called the SYSTEM) against material and manufacturing defects under the following conditions and exclusions:

A Twelve (12) Month Comprehensive Warranty from the date of completion of installation will apply to all parts including:

- Electrical Parts (Refer to warranty conditions below);
- Labour costs to replace the defective parts and
- Freight.

After the expiration of the 12-month comprehensive warranty, **from year two (2) to twenty-five (25)**, a “System Parts only Warranty” will apply to the Fire Sprinkler Heads for 5 years and Piping System for 25 years. Any Electrical or Electronic Parts will not be covered in the “System Parts only Warranty”. Any installation, labour and freight costs will not be covered by this warranty.

This warranty applies to systems installed on domestic housing only

This warranty does not exclude, limit or modify any warranty, condition or liability which is or may be implied or imposed on the Company by virtue of the Consumer Guarantees Act, or any other statute, rule or regulation except for the extent to which the company is lawfully entitled

Conditions:

- The Company reserves the right to either repair or replace any part of the SYSTEM as required.
- This warranty does not cover the SYSTEM for damage resulting from act of God, misuse, faulty installation, or repairs carried out by persons other than an LEAP-ACCREDITED installer, agent or technician.
- Free repair or replacement is provided within the metropolitan area of New Zealand cities as defined by Leap Australasia Ltd within 30km of the city centre or a branch, office or accredited service agent.
- In other areas defective parts or SYSTEMS must be returned to the point of sale before replacement can be considered under the terms of the warranty. Freight and insurance charges for the transport of a defective and replacement SYSTEM or parts are payable by the owner. Where a failed component or SYSTEM is replaced under warranty, the balance of the original warranty period shall remain effective. The replaced part or SYSTEM does not carry a new warranty.
- The warranty only applies to the SYSTEM and does not cover any electrical parts. The electrical element has a 24-month replacement warranty.
- Warranty claims must include all details listed overleaf and should be made to the point of sale or to the company within one (1) month of the appearance of the defect.
- Where the SYSTEM is fitted with a company supplied pump, the pump is warranted for one year from the date of supply and excludes failure for the following reasons:
 - Pump failure that is directly or indirectly due to scale build up within the pump
 - Pump malfunction due to foreign particles disrupting the flow switch or damaging/blocking the impeller.
 - Pump failure due to improper installation and operation of the pump

Exclusions:

- Where it is found that the SYSTEM does not suffer a defect; where the complaint is related to solid matter lodging under valve seats; where there is a failure of water supplies; or the result of extreme water pressure or thermal input.
- Removal of scale formation in the waterways where the SYSTEM has been connected to a harsh water supply.